From: O'Brien, Elisabeth (DPH)

Sent: Friday, November 16, 2007 2:38 PM

To: Nassif, Julianne (DPH) **Subject:** Lab meeting 11/16

Julie.

Just a quick thank you for taking the time today to present your thoughts and for providing commentary to the members of the Drug Lab. I felt that the discussion was very overwhelmingly positive and exactly the kind of introductory meeting that the laboratory needed. It was refreshing to have an example of positive and professional leadership which serves as good reminder to those of us in higher positions as to how our attitudes can influence the work environment. We have been very bogged down with the daily grunt work and a non-communicative atmosphere (I kind of liked your analogy last week to the "battered woman's" syndrome) and today's meeting really served as a glimmer of hope that at the very least there will be better communication between all parties.

On a personal level it was rejuvenating to see the thoughts and ideas come forward and to see old ideas be resurrected. I have felt for quite some time a certain level of responsibility to the newer chemists in the lab to try to improve their morale in the small way that I have been able to and to be aware of their issues. However, having been here so long I had pretty given up on my own morale/burnout level, but today I felt a bit of the "spark" come back.

Thanks again for your time (and the pizza!!!), all reports that I am hearing are that it was an hour and a half very well spent!

Betsy